

Penn State Health
Complex Fetal Care Center

Information and Resources for 2024



Important Contact Numbers

Office Phone: 717-531-1361

Fax: 717-531-0824

Email: Complexfetalcarecenternursecoord.group@pennstatehealth.psu.edu

Website: <https://www.pennstatehealth.org/childrens/services-treatments/complex-fetal-care>

- Tour video on our webpage includes information on the center, and a virtual tour of the Women's & Babies Center, NICU and PICU

Nurse Coordinators

Rebekah Hudspath, BSN, RNC-OB

Work cell: 717-809-7679

Allison Irvin, BSN, RN

Work cell: 717-801-5872

Amanda Kumler, BSN, RN

Work cell: 717-802-6145

Center Co-Directors

Jaimey Pauli, MD

Phone: 717-531-0003 ext. 283822

Robert Tunks, MD

Phone: 717-531-2050

Clinical Counselor

Jennifer Stoner, MA

Phone: 717-531-0003 ext.320779

Program Manager

Laura Bixler

Phone: 717-531-0003 ext.283032

Maternal Fetal Medicine Nurse Line

Phone: 717-531-4712

Placing a Referral

The Complex Fetal Care Center (CFCC) is a central contact for all your prenatal specialty referrals. You can place a referral by calling us at 717-531-1361 or faxing us the referral sheet located on the next page to 717-531-0824.

- Fetal MRI
 - Imaging only: report is faxed to you for review and results communication with the patient
 - If you would like us to review results with the patient, please indicate a MFM consultation as well.
- Maternal Fetal Medicine consultation
 - Includes fetal ultrasound
- Pediatric Cardiology consultation
 - Includes Fetal Echocardiogram
- Pediatric Cardiothoracic Surgery consultation
- Pediatric Nephrology consultation
- Pediatric Urology consultation
- Pediatric Neurology consultation
- Pediatric Neurosurgery consultation
- Pediatric Orthopedics consultation

For patients where delivery at a tertiary care center is recommended or desired, the patient can transfer care to Penn State Health for prenatal care provided by our MFM providers prior to delivery. A transfer of care date can be determined according to the patient's wishes. If it is not feasible for the patient to receive all care with Penn State Health due to socioeconomic or other barriers, we are happy to discuss individualized shared care with her local obstetrician.



Complex Fetal Care Center Referral Sheet

Please Fax Patient Prenatal Records with This Form.

To: Complex Fetal Care Center

Attn: Rebekah Hudspath BSN, RNC-OB,
Allison Irvin, BSN, RN
Amanda Kumler BSN, RN

Fax: 717-531-0824

Phone: 717-531-1361

Rm. P6402 A, 6th Floor
Penn State Hershey Children's Hospital
600 University Dr. Hershey, PA 17033

Referring: _____ **Sender:** _____

Address: _____ **Phone:** _____

Fax: _____

Primary OB: _____ **Phone:** _____

Address: _____ **Fax:** _____

PATIENT INFORMATION:

Name: _____ **DOB:** _____

Address: _____ **Phone:** _____

Email: _____

G: _____ **P:** _____ **GA:** _____ **EDD:** _____

Problems:

Fetal: _____

Maternal: _____

Other: _____

Services requested (please check all that apply):

- Maternal Fetal Medicine Consult and ultrasound**
- Pediatric Cardiology consult and Fetal Echocardiogram**
- Fetal MRI:** imaging only. If you would like PSH to provide consultation on the results, please also select MFM consult.
- Pediatric Specialty Consult - Please list specialty:** _____
- Transfer of care**

Note: If you aren't sure what Pediatric Sub-Specialties provide prenatal consultations for pregnant patients with complex fetal diagnoses, please feel free to contact our office and discuss with a CFCC Nurse Coordinator.

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Communication: What You Can Expect

We do our best to get patients in as quickly as possible, understanding the impact news of a complex fetal diagnosis can have on your pregnant patients and their families. To provide the best patient experience and optimize our providers' time, it is helpful to have non-urgent referrals placed as soon as there is consideration for further imaging or consultation. This allows the CFCC to schedule these patients for visits within an appropriate timeline, so that the acute spots can be utilized for more urgent patients.

1. **After Referral:** Once a referral is received and reviewed, a Nurse Coordinator will contact the patient and set up appointments within 3 business days and will contact you at this point to let you know when the patient is scheduled or if we have been unable to reach the patient.

Timeline: 1-3 business days.

2. **After consultation:** After any specialty imaging and consultations have been completed, a consult recap letter and all visit notes or reports will be sent to your office via fax.

Timeline: Within 2 weeks from consultation, or as soon as the report is finalized.

3. **After a procedure or delivery:** For patients who deliver with Penn State Health, a discharge summary and brief recap letter on the infant's care is sent to your practice. You will also receive a discharge survey so you can address any concerns regarding each specific patient referral. All concerns will be addressed immediately, and your practice will be made aware of any solutions that have been implemented.

Timeline: Within 2 weeks from discharge.

4. **End of Year Information Packet:** Each year we will send you this packet to include any changes or updates to our process or referral form. We encouraged your feedback at any time, as it is imperative to ensure we provide the best care to every patient. Please feel free to contact us at 717-531-1361 at any time with any questions, concerns, or information you feel would be helpful.

Timeline: You will receive an updated version of this packet at the end of each year, for use in the upcoming year.



PennState Health
Children's Hospital

Provider Portal Information

The Penn State Health Provider Portal is a secure, free, web-based portal to access your patients' (mother and baby) electronic health records in the Penn State Health System!

Your entire group/practice can register by contacting the **Physician Liaisons:**

HIMProviderPortalGroup@PennStateHealth.psu.edu

Keshia Punugula 717-531-8191

Email: kpunugula@pennstatehealth.psu.edu

What Your Patients Can Expect

- Patients will be scheduled for initial appointments within 3 business days of referral.
- The Nurse Coordinators are available to assist patients during business hours Monday through Friday by answering questions, adjusting appointments, scheduling stays at Ronald McDonald House, etc.
- A Nurse Coordinator greets the patient on their consult days and accompanies them throughout their appointments. The coordinators function as patient advocates and manage communication among the multi-disciplinary team members.
- If your patient needs to deliver at Hershey Medical Center, the CFCC nurse coordinators will continue to support them throughout their pregnancy.

Those patients can also expect:

- A dedicated Clinical Counselor who follows them throughout pregnancy, and while their baby is in the NICU/PICU
- Complimentary valet parking
- Complimentary meal vouchers on the day of consults
- Stuffed animal with recorded fetal heartbeat
- CFCC patient bag to include hospital information and resources
- Continued Nurse Coordinator support and care management



PennState Health
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Meet and Greet

The CFCC staff are happy to visit your practice site and discuss the program further. Please contact us with any questions or concerns.

Call: 717-531-1361